

Technical Direction Letter – TDL 08

USEUCOM Virtual Desktop Infrastructure (VDI) Lifecycle Replacement (LCR) Surge Support

1. MISSION PARTNER / ORGANIZATION

USEUCOM J66

1.1 Funding CLIN / SLINs

CLIN 2003 EUCOM J6 C4

- SLIN 2003C EUCOM J6 C4 OT/Surge Labor
- SLIN 2003E EUCOM J6 C4 Travel

2. SCOPE DETERMINATION

This surge effort encompasses the scope of the following Performance Work Statement (PWS) Sections:

- C.5.2.2.26.7. LIFE CYCLE MANAGEMENT
- C.5.1.6.7. Request Fulfillment
- C.5.2.1.3.1. Desktop Support Services
- C.5.2.2.22.1. Cyber Security Operations
- C.5.2.2.26.3. Property Book
- C.5.2.2.26.8. Warehouse Management and Other Associated Services

The contractor must validate the implementation of all applicable security controls for all systems in accordance with tasks outlined in the aforementioned portion of the PWS.

3. PLACE OF PERFORMANCE

The contractor shall perform this work at USEUCOM HQ Patch Barracks, Stuttgart, Baden-Württemberg, Germany.

4. PERIOD OF PERFORMANCE

Support to begin on 15 August 2021 for an estimated period of 90 days

5. BACKGROUND & REQUIREMENTS

5.1 – Background

From mid-August to mid-November 2021, all USEUCOM VDI systems (WYSE thin clients) at USEUCOM HQ Patch Barracks will require replacement hardware.

5.2 – Technical Performance Requirements

This requirement encompasses the scope of requirements as described in PWS Section C.5.2.2.26.7. LIFE CYCLE MANAGEMENT and other PWS sections described in Section 2. above.

- The Contractor shall perform Lifecycle replacements (LCR) of end of life WYSE terminals at USEUCOM HQ Patch Barracks. The effort will encompass replacing approximately 3,500 VDI terminals residing on the NIPRNet, SIIPRNet and SEAGULL Enclaves
- The Contractor shall replace cabling as required to connect monitors and connect to network drops.

- Systems must be configured to authenticate to ISE in order to meet future DoD Comply-to-Connect requirement
- Systems must be configured for management through the Dell WYSE Management Console Inventory and hand receipting as required by IPBO DRMO processing of all legacy systems

5.3 – Personnel Requirements

US Citizen, Secret clearance

5.4 – Additional Requirements

Contractor must have access to SIPRNet and NIPRNet

6 DELIVERABLES

N/A

7 LIST OF ATTACHMENTS

N/A

8 POINT(S) OF CONTACT

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